# NLP for Social Media: Language Identification II and Text Normalization

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August 3-4, 2016

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NLP for Social Media: Language Identification II

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#### Input

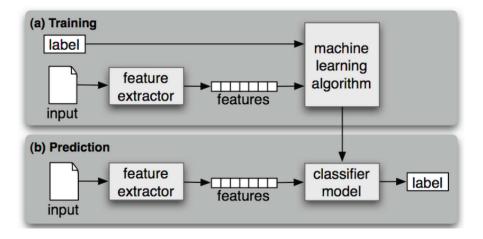
- A document d
- A fixed set of classes  $C = \{c_1, c_2, \dots, c_n\}$
- A training set of *m* hand-labeled documents  $(d_1, c_1), \ldots, (d_m, c_m)$

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#### Output

A learned classifier  $\gamma : d \rightarrow c$ 



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For a document d and a class c

$$P(c|d) = \frac{P(d|c)P(c)}{P(d)}$$

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Naïve Bayes Classifier  $c_{MAP} = \underset{c \in C}{\operatorname{arg\,max}} P(c|d)$   $= \underset{c \in C}{\operatorname{arg\,max}} P(d|c)P(c)$   $= \underset{c \in C}{\operatorname{arg\,max}} P(x_1, x_2, \dots, x_n|c)P(c)$ 

 $P(x_1, x_2, \ldots, x_n | c)$ 

$$P(x_1, x_2, \ldots, x_n | c)$$

Bag of words assumption

Assume that the position of a word in the document doesn't matter

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#### Conditional Independence

Assume the feature probabilities  $P(x_i|c_j)$  are independent given the class  $c_j$ .

$$P(x_1, x_2, \ldots, x_n | c) = P(x_1 | c) \cdot P(x_2 | c) \ldots P(x_n | c)$$

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$$P(x_1, x_2, \ldots, x_n | c) = P(x_1 | c) \cdot P(x_2 | c) \ldots P(x_n | c)$$

$$c_{NB} = \operatorname*{arg\,max}_{c \in C} P(c) \prod_{x \in X} P(x|c)$$

## Learning the model parameters

Maximum Likelihood Estimate

$$\hat{P}(c_j) = \frac{doc - count(C = c_j)}{N_{doc}}$$
$$\hat{P}(w_i | c_j) = \frac{count(w_i, c_j)}{\sum_{w \in V} count(w, c_j)}$$

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Suppose in the training data, we haven't seen one of the words (say *pure*) in a given language.

 $\hat{P}(pure|Hindi) = 0$ 

< A

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< A

$$\hat{P}(w_i|c) = \frac{count(w_i, c) + 1}{\sum_{w \in V} (count(w, c) + 1)}$$
$$= \frac{count(w_i, c) + 1}{(\sum_{w \in V} (count(w, c)) + |V|}$$

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	Doc	Words	Class
Training	1	English Wikipedia editor	en
	2	free English Wikipedia	en
	3	Wikipedia editor	en
	4	español de Wikipedia	es
Test	5	Wikipedia español el	?

## A worked out example: No smoothing

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P(en)=3/4

$$\hat{P}(c) = \frac{count(c)}{\sum_{c_j \in C} count(c_j)}$$
$$\hat{P}(t \mid c) = \frac{count(t,c)}{\sum_{t_i \in V} count(t_i,c)}$$

P("Wikipedia" len) = 3/8 , P("Wikipedia" les) = 1/3 P("español" len) = 0/8 , P("español" les) = 1/3 P("el" len) = 0/8 , P("el" les) = 0/3

P(sp)=1/4

 $P(en|doc5) = 3/4 \times 3/8 \times 0/8 \times 0/8 = 0$  $P(es|doc5) = 1/4 \times 2/9 \times 1/3 \times 0/3 = 0$ 

## A worked out example: Smoothing

	Doc	Words	Class
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P("Wikipedia" len) = 3+1/8+6 , P("Wikipedia" lsp) = 1+1/3+6 P("español" len) = 0+1/8+6 , P("español" lsp) = 1+1/3+6

P("el" | en) = 0+1/8+6, P("el" | sp) = 0+1/3+6

P(sp)=1/4

 $P(enldoc5) = 3/4 \times 4/14 \times 1/14 \times 1/14 = 0.00109$  $P(spldoc5) = 1/4 \times 2/9 \times 2/9 \times 1/9 = 0.00137$  Input: A word w (e.g., khiprata)

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Features: character n-grams (n=2 to 5)

Input: A word w (e.g., *khiprata*) *kshiprata*  $\rightarrow$  \$kshiprata\$ 2: \$k, ks, sh, hi, ip, pr, ra, at, ta, a\$ 3: \$ks, ksh, shi, hip, ipr, ... ta\$ 4: \$ksh, kshi, ship, ..., ata\$ 5: \$kshi, kship, shipr, ..., rata\$ 

 Input: A word w (e.g., khiprata)

 kshiprata → \$kshiprata\$

 2: \$k, ks, sh, hi, ip, pr, ra, at, ta, a\$

 3: \$ks, ksh, shi, hip, ipr, ..., ta\$

 4: \$ksh, kshi, ship, ..., ata\$

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 Classifier: Naïve Bayes, Max-Ent, SVMs

Input: A word *w* (e.g., *khiprata*) *kshiprata* → \$kshiprata\$ 2: \$k, ks, sh, hi, ip, pr, ra, at, ta, a\$ 3: \$ks, ksh, shi, hip, ipr, ..., ta\$ 4: \$ksh, kshi, ship, ..., ata\$ 5: \$kshi, kship, shipr, ..., rata\$ Classifier: Naïve Bayes, Max-Ent, SVMs Prob (kshiprata is Sanskrit) » Prob (kshiprata is English)

langid.py Lui and Baldwin [2012] ChromeCLD McCandless [2010] LangDetect Nakatani [2010] LDIG Nakatani [2012] whatlang Brown [2013] YALI Majliš [2012] TextCat Scheelen [2003] MSR-LID Goldszmidt et al. [2013]

```
python
Python 2.7.2+ (default, Oct 4 2011, 20:06:09)
[GCC 4.6.1] on linux2
Type "help", "copyright", "credits" or "license" for more information.
>>> import langid
>>> langid.classify("I do not speak english")
('en', 0.57133487679906674)
>>> langid.set_languages(['de','fr','it'])
>>> langid.classify("I do not speak english")
('it', 0.99999835791478453)
>>> langid.set_languages(['en','it'])
>>> langid.classify("I do not speak english")
('en', 0.99176190378758973)
```

https://github.com/saffsd/langid.py Supports 97 languages

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Modi	ke	speech	se	India	inspired	ho	gaya	#namo
NE	Hn	En	Hn	NE	En	Hn	Hn	Other
	के		से			हो	गया	

< 口 > < 同

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Modeling as a Sequence Prediction Problem

Given **X**:  $X_1 = Modi, X_2 = ke, \ldots$ 

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Modeling as a Sequence Prediction Problem

Given **X**:  $X_1 = Modi, X_2 = ke, ...$ Output: **Y** =  $Y_1$  (label for  $X_1$ ),  $Y_2$  (label for  $X_2$ ),...

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#### Modeling as a Sequence Prediction Problem

Given **X**:  $X_1 = Modi, X_2 = ke, ...$ Output: **Y** =  $Y_1$  (label for  $X_1$ ),  $Y_2$  (label for  $X_2$ ),... Such that p(Y|X) is maximized

# Conditional Random Fields: Modelling the Conditional Distribution

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Model the Conditional Distribution:  $P(\mathbf{y} \mid \mathbf{x})$ 

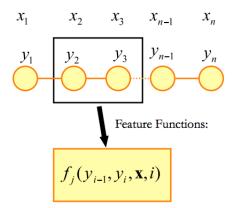
To predict a sequence compute:

y

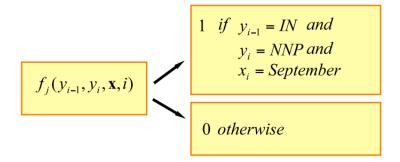
$$\mathbf{y}^* = \arg \max P(\mathbf{y} \mid \mathbf{x})$$

Must be able to compute it efficiently.

### Conditional Random Fields: Feature Functions



Express some characteristic of the empirical distribution that we wish to hold in the model distribution



Conditional Random Fields: Distribution

Label sequence modelled as a normalized product of feature functions:

$$P(\mathbf{y} \mid \mathbf{x}, \boldsymbol{\lambda}) = \frac{1}{Z(\mathbf{x})} \exp \sum_{i=1}^{n} \sum_{j} \lambda_{j} f_{j}(y_{i-1}, y_{i}, \mathbf{x}, i)$$

$$Z(\mathbf{x}) = \sum_{\mathbf{y} \in Y} \sum_{i=1}^{n} \sum_{j} \lambda_{j} f_{j}(y_{i-1}, y_{i}, \mathbf{x}, i)$$

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# Features for word level Language Identification

### Token-based features

- Capitalization
- Script
- Special Characters
- Character ngram based classifiers
- Word length

#### **Lexical Features**

- Regular lexicon
- Unigram
   Frequency
- Entity Lexicon
- Acronym/slang lexicon

#### Context Features

- Next 3 tokens
- Last 3 tokens
- Current token
- Previous label (Bigram or B)

#### Characteristics of Text in Social Media

Social media text contains varying levels of "noise" (lexical, syntactic and otherwise), e.g.

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Social media text contains varying levels of "noise" (lexical, syntactic and otherwise), e.g.

- Tell ppl u luv them <u>cuz 2morrow</u> is truly not promised.
- SUPER BOWL SUNDAY!!! Enjoy yourselves!!! Sunday morning GOODIES <u>R</u> sent out! C U 2Nyt!
- Follow <u>@OFA</u> today for more coverage of the gun violence petition delivery to Congress. #NotBackingDown #EarlyFF

Lack of literacy?

• Lack of literacy? no

- Lack of literacy? no
- Length restrictions?

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Eisenstein, What to do about bad language on the internet, NAACL-HLT, 2013

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Translate expressions into their canonical form

#### Issues

- What are the candidate tokens for normalization?
- To what degree do we allow normalization?
- What is the canonical form of a given expression? (e.g., aint)
- Is lexical normalization always appropriate? (e.g., bro)

## One standard definition

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 $\begin{array}{cccc} \textit{i left ACL} & \underline{cus} & \underline{im} & \underline{sickk} \mid \underline{Yuu} & better & be & their & \underline{tmrw} \\ & & \downarrow & \downarrow & \downarrow & \\ & & \downarrow & \downarrow & \downarrow & \\ \textit{i left ACL} & \underline{because} & \underline{l'm} & \underline{sick} \mid \underline{You} & better & be & their & \underline{tomorrow} \end{array}$ 

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i left ACL	cus	<u>im</u>	sickk	ļ	Yuu	better l	be	their	<u>tmrw</u>
	$\Downarrow$	↓	$\Downarrow$		₩				$\Downarrow$
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Assumptions/corrolaries of the task definition:

not possible to normalize in-vocabulary tokens, e.g. their

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- ignore Twitter-specific entities, e.g., obama, #mandela, bit.ly/1iRqm

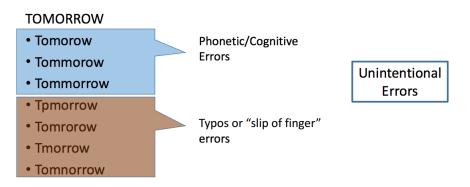
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- ignore Twitter-specific entities, e.g., obama, #mandela, bit.ly/1iRqm
- assume a unique correct "norm" for each token



# Understanding unintentional spelling errors

## TOMORROW

- Tomorow
  Tommorow
  Tommorrow
  Tpmorrow
  Tomrorow
  Tomrorow
  Tmorrow
  Tomorrow
- Double letter omission
- Doubling of wrong letter
- Doubling of letter
- Substitution:  $o \rightarrow p$
- Metathesis: or  $\rightarrow$  ro
- Deletion:  $o \rightarrow \varepsilon$
- Insertion:  $\varepsilon \rightarrow n$

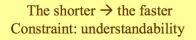
Phonetic/Cognitive Errors

Typos or "slip of finger" errors

- Cost of Edit Operations:
  - Insertion( $\varepsilon \rightarrow c$ ): 1
  - Deletion ( $c \rightarrow \varepsilon$ ): 1
  - Substitution: ( $c \rightarrow c'$ ): 1 or 2

**Metathesis**  $(cc' \rightarrow c'c)$  is either modeled as a single edit operation (cost = 1) or as a deletion-insertion pair  $(cc' \rightarrow \varepsilon c' \rightarrow c'c)$ , and therefore cost of 2.

- Edit Distance between two strings  $s:c_1c_2c_3...c_n$  and  $s':c'_1c'_2c'_3...c'_n$  is defined as the minimum value of the sum of the cost of a sequence of edit operations required to convert **s** to **s'**.
  - engine & begin, elevator & evaluator, east & csar
- Dynamic Programming Algorithm







This is an example for Texting language

Other factors: Coolness, group-membership, accommodating

# The case of 'Tomorrow'

- 2moro (9)
- tomoz (25)
- tomoro (12)
- tomrw (5)
- tom (2)
- tomra (2)
- tomorrow (24)
- tomora (4)

- tomm (1)
- tomo (3)
- tomorow (3)
- 2mro (2)
- morrow (1)
- tomor (2)
- tmorro (1)
- moro (1)

Spell-checkers, such as Aspell, perform very poorly on such data (<22%)

Data from (Choudhury et al., 2007)

## Patterns or Compression Operators

Phonetic substitution (phoneme)

psycho  $\rightarrow$  syco, then  $\rightarrow$  den

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Phonetic substitution (syllable)

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today ightarrow 2day, see ightarrow c

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message  $\rightarrow$  mssg, about  $\rightarrow$  abt

psycho  $\rightarrow$  syco, then  $\rightarrow$  den

Phonetic substitution (syllable)

today ightarrow 2day, see ightarrow c

Deletion of vowels

message  $\rightarrow$  mssg, about  $\rightarrow$  abt

Deletion of repeated characters

psycho  $\rightarrow$  syco, then  $\rightarrow$  den

Phonetic substitution (syllable)

today ightarrow 2day, see ightarrow c

Deletion of vowels

message  $\rightarrow$  mssg, about  $\rightarrow$  abt

Deletion of repeated characters

tomorrow  $\rightarrow$  tomorow

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## Patterns or Compression Operators

Truncation (deletion of tails)

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introduction  $\rightarrow$  intro, evaluation  $\rightarrow$  eval

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introduction  $\rightarrow$  intro, evaluation  $\rightarrow$  eval

Common Abbreviations

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Kharagpur  $\rightarrow$  kgp, text back  $\rightarrow$  tb

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Informal pronunciation

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Emphasis by repetition

introduction  $\rightarrow$  intro, evaluation  $\rightarrow$  eval

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going to  $\rightarrow$  gonna

Emphasis by repetition

 $\mathsf{Funny} \to \mathsf{fuuuunnnnnyyyyy}$ 

• Because  $\rightarrow$  cause (informal usage)

- Because  $\rightarrow$  cause (informal usage)
- cause  $\rightarrow$  cauz (phonetic substitution)

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- cause  $\rightarrow$  cauz (phonetic substitution)
- cauz  $\rightarrow$  cuz (vowel deletion)

# Categorisation of non-standard words in English Twitter

Category	Ratio	Ratio Example	
Letter&Number	2.36%	<i>b4</i> "before"	
Letter	72.44%	<i>shuld</i> "should"	
Number Substitution	2.76%	4 "for"	
Slang	12.20%	<i>lol</i> "laugh out loud"	
Other	10.24%	<i>sucha</i> "such a"	

Table : Types of non-standard words in a 449 message sample of English tweets

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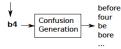
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Table : Types of non-standard words in a 449 message sample of English tweets

Most non-standard words in sampled tweets are *morphophonemic* variations.

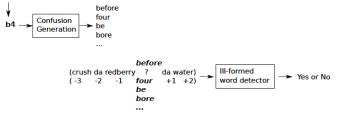
- 1 Confusion set generation (i.e., find correction candidates)
- Non-standard word detection (i.e., is the OOV a non-standard word?)
- Normalisation of a non-standard word (i.e., select the candidate)

... crush da redberry b4 da water ...



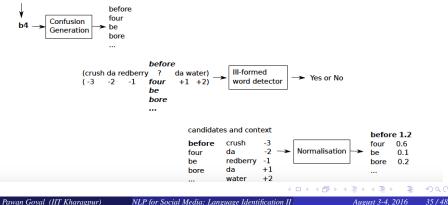
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- Identify all OOV words relative to a standard spelling dictionary (aspell)
- For OOV words, shorten any repetitions of 3+ letters to 2 letters

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• Generation via edit distance over letters  $(T_c)$  and phonemes  $(T_p)$ .

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- This allows to generate "earthquake" for words such as *earthquick*.

- Generation via edit distance over letters  $(T_c)$  and phonemes  $(T_p)$ .
- This allows to generate "earthquake" for words such as earthquick.
- Candidates with  $T_c \le 2 \lor T_p \le 1$  were taken, further filtered using frequency to take the top 10% of candidates.

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## Detection based on candidate context fitness

- Correct words should fit better with context than substitution candidates
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## Basic Idea: Use Dependencies from corpus data

An SVM classifier is trained based on dependencies, to indicate candidate context fitness.

Ill-formed word in text snippet	Candidate	Dependencies
but I was thinkin movies .	(thinking,)	dobj(thinking, movies)
article poster by ruderrobb : there was	(rattrap,)	_

## Feature Representation using Dependencies

- Build a dependency bank from existing corpora
- Represent each dependency tuple as a word pair + positional index

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## Corpus (NYT)

One obvious difference is the way they look, ...

Stanford Parser

num(difference-3, One-1) amod(difference-3, obvious-2) nsubj(way-6, difference-3) cop(way-6, is-4) \_\_\_\_\_\_ det(way-6, the-5) dobj(look-8, way-6) nsubj(look-8, they-7) rcmod(way-6, look-8)

### Dependency bank

```
(way, difference, 3)
(look, way, 2)
```

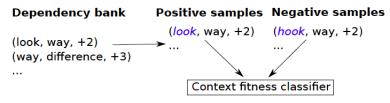
•••

...

• Use dependency bank directly as positive features

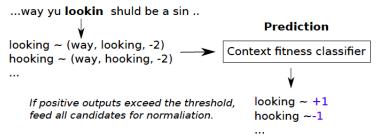
- Use dependency bank directly as positive features
- Automatically generate negative dependency features by replacing the target word with highly-ranked confusion candidates

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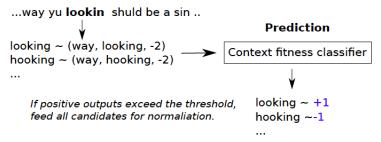


OOV words with candidates fitting the context (i.e., positive classification outputs) are probably ill-formed words

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Threshold =  $1 \rightarrow lookin$  is considered to be an ill-formed word

For each ill-formed word and its possible correction candidates, the following features are considered for normalization:

Word Similarity

- letter and phoneme edit distance (ED)
- prefix, suffix, and longest common subsequence

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### Context Support

- trigram language model score
- dependency score (weighted dependency count, derived from the detection step)

### **Observation**

The longer the ill-formed word, the more likely there is a unique normalization candidate

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$$\underline{y} \Rightarrow {\underline{why}, \underline{you}, \dots}, \underline{hw} \Rightarrow {\underline{how}, \underline{homework}, \dots}$$
  
•  $\underline{4eva} \Rightarrow {\underline{forever}}, \underline{tlkin} \Rightarrow {talking}$ 

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$$\underline{4eva} \Rightarrow \{\underline{forever}\}, \underline{tlkin} \Rightarrow \{\underline{talking}\}$$

## Approach

Construct a dictionary of (lexical variant, standard form) pair for longer word types (character length  $\geq$  4) of moderate frequency ( $\geq$  16)

### Construct the dictionary based on distributional similarity + string similarity

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Input: Tokenised English tweets

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- Re-rank the extracted pairs by string similarity

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### Output

A list of (OOV, IV) pairs ordered by string similarity; select the top-n pairs for inclusion in the normalisation lexicon.

. . .

- ... see you tmrw ...
- ... tmrw morning ...
- ... tomorrow morning ...

## ↓ distributional similarity

{tmrw, 2morow, tomorrow, Monday}

 $\Downarrow$  string similarity

 $tmrw \rightarrow tomorrow$ 

## Components/parameters of the method

- context wondow size:  $\pm 1$ ,  $\pm 2$ ,  $\pm 3$
- context word sensitivity: bag-of-words vs. positional indexing
- context word representation: unigram, bigram or trigram
- context word filtering: all tokens vs. only dictionary words
- context similarity: KL divergence, Jensen-Shannon divergence, Cosine similarity, Euclidean distance

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Tune parameters relative to (OOV,IV) pair development data

(OOV,IV) pairs derived by distributional similarity:

```
(Obama, Adam) ↓
(tmrw, tomorrow) ↑
(Youtube, web) ↓
(4eva, forever) ↑
```

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```

Get the top-ranked pairs as lexicon entries:

(tmrw, tomorrow) (4eva, forever)

. . .

- Han, Bo, and Timothy Baldwin. "Lexical normalisation of short text messages: Makn sens a# twitter." Proceedings of the 49th Annual Meeting of the Association for Computational Linguistics: Human Language Technologies-Volume 1. Association for Computational Linguistics, 2011.
- Han, Bo, Paul Cook, and Timothy Baldwin. "Automatically constructing a normalisation dictionary for microblogs." Proceedings of the 2012 joint conference on empirical methods in natural language processing and computational natural language learning. Association for Computational Linguistics, 2012.